



# Accessibility Statement for Websites of Private Entities pursuant to Article 21 of Legislative Decree No. 82/2022

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**EUROSPIN MALTA LTD**

Registration Number: C 102792 • Vat Number: MT29431508

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[www.eurospin.com](http://www.eurospin.com)



## Declaration of accessibility

### Introduction

Legislative Decree No. 82 of May 27, 2022, transposes Directive (EU) 2019/882 of the European Parliament and the Council of April 17, 2019, on the accessibility requirements for products and services.

Guidelines on the accessibility of services, in implementation of Article 21 of Legislative Decree No. 82/2022.

The decree was published in the Official Gazette (General Series No. 152 of 01-07-2022) and came into force on July 16, 2022, but its provisions will be effective from June 28, 2025.

EUROSPIN MALTA LIMITED is committed to making its websites accessible in accordance with May 27, 2022, No. 82, which transposed Directive (EU) 2019/882 of the European Parliament and of the Council of April 17, 2019, on accessibility requirements for products and services. This accessibility statement applies to the websites <https://www.eurospin.mt>

### Status of compatibility with the requirements

The website <https://www.eurospin.mt> are partially compliant with the requirements of Annex A of UNI EN 301549:2018 (WCAG 2.1) due to the cases of non-compliance and/or exceptions listed below. EUROSPIN MALTA LIMITED is conducting together with its suppliers an analysis aimed at making the necessary interventions to make the sites in question accessible and compliant with the standard.

### Non-accessible content

**The following content is not accessible because it is not compatible with the underlying harmonized standard EN 301 549:**

- On several pages there are images without captions. It is difficult to navigate to the images with screen readers.
- There are links without link text on almost all pages.
- On almost all pages, the contrast between text and background is too low.
- There is a page without a title.
- On single pages there are 'iframe' elements without labelling. Navigation with screen readers to the iframes is difficult.
- A page has no language stored in HTML.
- On single pages there are headings that have no caption or contain the aria-hidden attribute and are therefore not accessible to screen readers.
- On several pages, a parent element lacks the appropriate child elements. This can confuse screen reader users because content is expected but none is there.

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- There are lists on almost all pages that contain elements that do not belong in lists. As a result, the lists may not be output correctly by assistive technologies.

The evolutions to the code made and future ones, have been and will be developed in compliance with WCAG 2.2 guidelines. The statement was drafted on **10.10.2025**. The statement was made using an assessment in accordance with the requirements of Directive (EU) 2019/882 through self-assessment carried out directly by the provider. The declaration was created with the help of Eye-Able® technology by **Web Inclusion GmbH**. More information about Web Inclusion GmbH can be found at <https://eye-able.com/>.

EUROSPIN MALTA LIMITED is conducting an analysis with its suppliers to make the necessary changes to make the sites in question accessible and compliant with the regulations. EUROSPIN MALTA LIMITED with a view to progressively improving the experience of its web customers, has also proactively implemented the SaaS Eye-Able® software by Web Inclusion GmbH. The functionality in question allows audits to scan individual pages of the site for digital barriers, providing compatible support that explains the error and proposes an alternative code to correct it, and other tools that allow website users to utilise important functions that can improve navigation. The company is committed to developing past and future code evolutions in accordance with WCAG 2.2 guidelines.

## Feedback and contact details

Do you have a comment or remark about the barriers on this website? Please contact us. We will explain to you what barriers exist and how we want to improve our digital environments.

We will answer your questions as soon as possible. Thank you for your feedback.

For more information, please refer to the **Contacts** section of the website <https://www.eurospin.mt/contacts/contacts/>.

Eurospin kindly asks you **not to provide any data related to your health status or other special categories of personal data** (so-called sensitive data), which include personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, as well as genetic data, biometric data, data concerning health, or data concerning a person's sex life or sexual orientation.

For any information regarding the processing of your personal data, please refer to the **privacy policy** available on the website.

In the email it will be necessary to indicate: Name and surname; Address of the web page or sections of the site or customer area subject to the report; Clear and concise description of the problem encountered; Tools used (operating system, browser, assistive technologies).

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## Enforcement procedure

The Malta Communications Authority (MCA) is the entity responsible for implementing Directive (EU) 2016/2102 of the European Parliament and of the Council of 26 October 2016 on the accessibility of the websites and mobile applications of public sector bodies. In case your ICT accessibility-related query is not addressed within the time frames established within the ARR, or you wish to lodge a formal complaint, you can do so by contacting the MCA on 21336840, or by filling the online complaint form on <https://mca.org.mt/consumer/forms/complaints>.

## Disclaimer

The automatic check of the web content was carried out on: 10.10.2025. For the web content accessed by Eye-Able, the Google Chrome browser in version 136.0.7103.92 was used. We guarantee the accuracy of the information provided for the tested application version under the specified browser and operating system parameters. If different versions or environments are used, a different display is possible, which may differ from the results given here. For a complete check, manual tests by the website operator are also recommended.

## Website Information

1. Publication date: **18/03/2017**
2. Usability tests conducted: **Yes**
3. CMS used for the website: **WordPress**

## Organizational Information

1. Number of employees with disabilities in the administration: **800**
2. Number of workstations for employees with disabilities: **0**

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